

Dear Village of Mogadore Resident,

When was the last time you had to call **9-1-1**? Maybe you never had to, and until you do, you may not know what happens when you dial those three emergency numbers, but I guarantee it's nothing like you see in the movies.

Since current **9-1-1** infrastructure was built with landlines in mind, calling **9-1-1** from a smartphone often approximates the caller's location based on what cell tower the call is sent to. First responders do their best with what info they have, but usually budgets don't include recreating the **9-1-1** communication system. But fear not, as we have a solution in place for you. The Village of Mogadore has decided to provide a free safety app to all residents, businesses and guests, which **can give your exact location, down to the building and room number, with the click of a button**. The app is called **Your 911**.

You can **also register for safety alerts** from your community when signing up for **Your 911**.

This mobile safety app comes with a variety of convenient features and is available in **Google Play and the App Store** for **FREE**.

*Listed below, are the features of **Your 911** and a brief description:*



If you find yourself in an emergency, press this button to send a call plus location information to your **local** dispatcher.



Using the **iReport** feature, you can easily report city and service needs directly to the department that handles the request. You can also report any crime tips or safety concerns. Attach photos and videos if desired. Reports can be sent anonymously.



Walking to your car alone at night? Jogging at night? The **FriendWatch** feature helps keep you safe any time, any place. Emergency contacts will be notified if your pre-set timer hits 0:00.



The most recent documents and procedures for Mogadore Village will all be in one place – under the **Resources** feature.



The **Services** button will lead to additional convenient features.

With all these beneficial and easy-to-use features, we encourage everyone in Mogadore Village to download **Your 911** on their smartphones, and register correctly with the following: Your name, phone number, medical history (*optional*) and up to three emergency contacts. You never know when an incident will happen. All this information can be sent to the nearest emergency responders, with just the click of a button.

For more information, please visit [911cellular.com](http://911cellular.com), or contact your local police and safety department.

Best Regards,

Mike Rick, **Mayor of The Village of Mogadore**

Todd Higgins, **Chief of Police**